



## RM7CN-9 & RM7CS-9

Vandal-Resistant Dome Housing

[www.videolarm.com](http://www.videolarm.com)

Installation and Operation Instructions for the following models:

- RM7TN-9 IP Network Ready 7" Vandal-Resistant Outdoor Recessed ceiling mount dome PTZ camera system with 23x zoom day/night camera, wall mount, MPEG-4 & MJPEG video compression, Full D1. Tinted dome, with 24Vac input, heater/blower
- RM7TS-9 7" Vandal-Resistant Outdoor Recessed ceiling mount dome PTZ camera system with 23x zoom day/night camera, wall mount, RS422 MOOG-Videolarm, Pelco D&P protocols. Tinted dome, with 24Vac input, heater/blower
- IRM7C2N IP Network Ready 7" Vandal-Resistant Indoor Recessed ceiling mount dome PTZ camera system with 23x zoom day/night MPEG-4 & MJPEG video compression, Full D1, Tinted dome
- IRM7TS-9 7" Vandal-Resistant Indoor Recessed ceiling mount dome PTZ camera system with 23x zoom day/night camera, wall mount, MOOG-Videolarm, Pelco D&P protocols. Tinted dome

Before attempting to connect or operate this product, please read these instructions completely. To be used with the 81-IN5409 Instruction Manual.



81-IN5401  
01-29-2009

## IMPORTANT SAFEGUARDS

- 1 Read these instructions.
- 2 Keep these instructions.
- 3 Heed all warnings
- 4 Follow all instructions.
- 5 Do not use this apparatus near water.
- 6 Clean only with damp cloth.
- 7 Do not block any of the ventilation openings. Install in accordance with the manufacturers instructions.
- 8 Cable Runs- All cable runs must be within permissible distance.
- 9 Mounting - This unit must be properly and securely mounted to a supporting structure capable of sustaining the weight of the unit.

### Accordingly:

- a. The installation should be made by a qualified installer.
- b. The installation should be in compliance with local codes.
- c. Care should be exercised to select suitable hardware to install the unit, taking into account both the composition of the mounting surface and the weight of the unit.
- 10 Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus ( including amplifiers) that produce heat.
- 11 Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. When the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 12 Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 13 Only use attachment/ accessories specified by the manufacturer.
- 14 Use only with a cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/ apparatus combination to avoid injury from tip-over.
- 15 Unplug this apparatus during lighting storms or when unused for long periods of time.
- 16 Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled of objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

Be sure to periodically examine the unit and the supporting structure to make sure that the integrity of the installation is intact. Failure to comply with the foregoing could result in the unit separating from the support structure and falling, with resultant damages or injury to anyone or anything struck by the falling unit.

## UNPACKING

Unpack carefully. Electronic components can be damaged if improperly handled or dropped. If an item appears to have been damaged in shipment, replace it properly in its carton and notify the shipper.

Be sure to save:

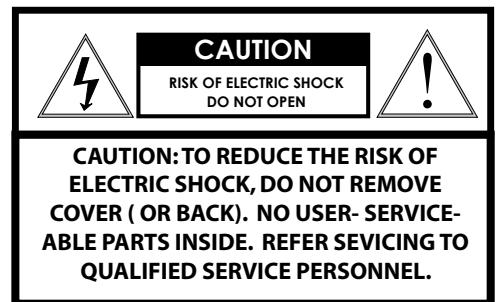
- 1 The shipping carton and packaging material. They are the safest material in which to make future shipments of the equipment.
- 2 These Installation and Operating Instructions.

## SERVICE

If technical support or service is needed, contact us at the following number:

TECHNICAL SUPPORT  
AVAILABLE 24 HOURS  
1-800-554-1124

## SAFETY PRECAUTIONS



The lightning flash with an arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of non-insulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk to persons.

Este símbolo se piensa para alertar al usuario a la presencia del "voltaje peligroso no-aislado" dentro del recinto de los productos que puede ser un riesgo de choque eléctrico.

Ce symbole est prévu pour alerter l'utilisateur à la présence "de la tension dangereuse" non-isolée dans la clôture de produits qui peut être un risque de choc électrique.

Dieses Symbol soll den Benutzer zum Vorhandensein der nicht-Isolier "Gefährdungsspannung" innerhalb der Produkteinschließung alarmieren die eine Gefahr des elektrischen Schläges sein kann.

Este símbolo é pretendido alertar o usuário à presença "di tensão perigosa non-isolada" dentro do cerco dos produtos que pode ser um risco de choque elétrico.

Questo simbolo è inteso per avvertire l'utente alla presenza "di tensione pericolosa" non-isolata all'interno della recinzione dei prodotti che può essere un rischio di scossa elettrica.



The exclamation point within an equilateral triangle is intended to alert the user to presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

Este símbolo del punto del exclamation se piensa para alertar al usuario a la presencia de instrucciones importantes en la literatura que acompaña la aplicación.

Ce symbole de point d'exclamation est prévu pour alerter l'utilisateur à la présence des instructions importantes dans la littérature accompagnant l'appareil.

Dieses Ausruf Punktsymbol soll den Benutzer zum Vorhandensein de wichtigen Anweisungen in der Literatur alarmieren, die das Gerät begleitet.

Este símbolo do ponto do exclamation é pretendido alertar o usuário à presença de instruções importantes na literatura que acompanha o dispositivo.

Questo simbolo del punto del exclamation è inteso per avvertire l'utente alla presenza delle istruzioni importanti nella letteratura che accompagna l'apparecchio.



## LIMITED WARRANTY FOR VIDEOLARM INC. PRODUCTS

VIDEOLARM INC. warrants this Product to be free from defects in material or workmanship, as follows:

PRODUCT CATEGORY	PARTS	LABOR
All Enclosures and Electronics	Five (5) Years	Five (5) Years
Pan/Tilts	Three (3) Years **6 months if used in autoscans	Three (3) Years **6 months if used in autoscans
Poles/Pole Elevators	Three (3) Years /tour operation	Three (3) Years /tour operation
Warrior/Q-View/I.R. Illuminators	Five (5) Years	Five (5) Years
SView Series	Five (5) Years **6 months if used in autoscans	Five (5) Years **6 months if used in autoscans
Controllers	Five (5) Years /tour operation	Five (5) Years /tour operation
Power Supplies	Five (5) Years	Five (5) Years
Accessory Brackets	Five (5) Years	Five (5) Years

During the labor warranty period, to repair the Product, Purchaser will either return the defective product, freight prepaid, or deliver it to Videolarm Inc. Decatur GA. The Product to be repaired is to be returned in either its original carton or a similar package affording an equal degree of protection with a RMA # (Return Materials Authorization number) displayed on the outer box or packing slip. To obtain a RMA# you must contact our Technical Support Team at 800.554.1124, extension 101. Videolarm will return the repaired Product freight prepaid to Purchaser. Videolarm is not obligated to provide Purchaser with a substitute unit during the warranty period or at any time. After the applicable warranty period, Purchaser must pay all labor and/or parts charges.

**The limited warranty stated in these product instructions is subject to all of the following terms and conditions:**

### TERMS AND CONDITIONS

**1. NOTIFICATION OF CLAIMS: WARRANTY SERVICE:** If Purchaser believes that the Product is defective in material or workmanship, then written notice with an explanation of the claim shall be given promptly by Purchaser to Videolarm but all claims for warranty service must be made within the warranty period. If after investigation Videolarm determines that the reported problem was not covered by the warranty, Purchaser shall pay Videolarm for the cost of investigating the problem at its then prevailing per incident billable rate. No repair or replacement of any Product or part thereof shall extend the warranty period as to the entire Product. The specific warranty on the repaired part only shall be in effect for a period of ninety (90) days following the repair or replacement of that part or the remaining period of the Product parts warranty, whichever is greater.

**2. EXCLUSIVE REMEDY: ACCEPTANCE:** Purchaser's exclusive remedy and Videolarm's sole obligation is to supply (or pay for) all labor necessary to repair any Product found to be defective within the warranty period and to supply, at no extra charge, new or rebuilt replacements for defective parts.

**3. EXCEPTIONS TO LIMITED WARRANTY:** Videolarm shall have no liability or obligation to Purchaser with respect to any Product requiring service during the warranty period which is subjected to any of the following: abuse, improper use: negligence, accident, lightning damage or other acts of God (i.e., hurricanes, earthquakes), modification, failure of the end-user to follow the directions outlined in the product instructions, failure of the end-user to follow the maintenance procedures recommended by the International Security Industry Organization, written in product instructions, or recommended in the service manual for the Product. Furthermore, Videolarm shall have no liability where a schedule is specified for regular replacement or maintenance or cleaning of certain parts (based on usage) and the end-user has failed to follow such schedule; attempted repair by non-qualified personnel; operation of the Product outside of the published environmental and electrical parameters, or if such Product's original identification (trademark, serial number) markings have been defaced, altered, or removed. Videolarm excludes from warranty coverage Products sold AS IS and/or WITH ALL FAULTS and excludes used Products which have not been sold by Videolarm to the Purchaser. All software and accompanying documentation furnished with, or as part of the Product is furnished "AS IS" (i.e., without any warranty of any kind), except where expressly provided otherwise in any documentation or license agreement furnished with the Product.

**4. PROOF OF PURCHASE:** The Purchaser's dated bill of sale must be retained as evidence of the date of purchase and to establish warranty eligibility.

### DISCLAIMER OF WARRANTY

EXCEPT FOR THE FOREGOING WARRANTIES, VIDEOLARM HEREBY DISCLAIMS AND EXCLUDES ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO ANY AND/OR ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND/OR ANY WARRANTY WITH REGARD TO ANY CLAIM OF INFRINGEMENT THAT MAY BE PROVIDED IN SECTION 2-312(3) OF THE UNIFORM COMMERCIAL CODE AND/OR IN ANY OTHER COMPARABLE STATE STATUTE. VIDEOLARM HEREBY DISCLAIMS ANY REPRESENTATIONS OR WARRANTY THAT THE PRODUCT IS COMPATIBLE WITH ANY COMBINATION OF NON-VIDEOLARM PRODUCTS OR NON-VIDEOLARM RECOMMENDED PRODUCTS PURCHASER CHOOSES TO CONNECT TO PRODUCT.

### LIMITATION OF LIABILITY

THE LIABILITY OF VIDEOLARM, IF ANY, AND PURCHASER'S SOLE AND EXCLUSIVE REMEDY FOR DAMAGES FOR ANY CLAIM OF ANY KIND WHATSOEVER, REGARDLESS OF THE LEGAL THEORY AND WHETHER ARISING IN TORT OR CONTRACT, SHALL NOT BE GREATER THAN THE ACTUAL PURCHASE PRICE OF THE PRODUCT WITH RESPECT TO WHICH SUCH CLAIM IS MADE. IN NO EVENT SHALL VIDEOLARM BE LIABLE TO PURCHASER FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR



## Electrical Specifications

Power 24VAC  
Class 2 Only

**RM7TN-9**   **IRM7TN-9 (INDOOR ONLY)**  
**RM7TS-9**   **IRM7TS-9 (INDOOR ONLY)**



24 VAC  
3.3 Amps  
Total Power: 80 Watts

Accessories:      Heater: 50 Watts/Blower: 2 Watts  
Camera Power:      28 Watts

Tools Required:      .100" Flat Head Screwdriver  
                            Phillips Head Screwdriver

**Note:** IRM7CN includes no accessories



24 VAC  
3.3 amperios  
Energía Total: 80 vatios

Accesorios:      Calentador: 50 Watts/Blower: 2 vatios  
Energía De la Cámara fotográfica:      28 vatios  
Las Herramientas Requireron: Destornillador Principal Plano Del 100"  
                            Destornillador Principal Phillips

**Nota:** IRM7CN no incluye ningún accesorio



24 VCA  
3.3 ampères  
Puissance Totale : 80 watts

Accessoires :      Réchauffeur : 50 Watts/Blower : 2 watts  
Puissance D'Appareil-photo :      28 watts  
Les Outils Ont exigé :      Tournevis Principal Plat De 100"  
                            Tournevis Principal Phillips

**Note :** IRM7CN n'inclut aucun accessoire



24 VAC  
3.3 Ampere  
Gesamtenergie: 80 Watt

Zusatzgeräte:      Heizung: 50 Watts/Blower: 2 Watt  
Kamera-Energie:      28 Watt  
Werkzeuge Erforderten:      100"Flacher Hauptschraubenzieher  
                            Kreuzkopfhauptschraubenzieher

**Anmerkung:** IRM7CN schließt keine Zusatzgeräte mit ein



24 VAC  
3.3 ampères  
Poder Total: 80 watts

Acessórios:      Calefator: 50 Watts/Blower: 2 watt  
Poder Da Câmera:      28 watt  
As Ferramentas Requereram: Chave de fenda Principal Lisa Do 100"  
                            Chave de fenda Principal Phillips

**Nota:** IRM7CN não inclui nenhum acessório

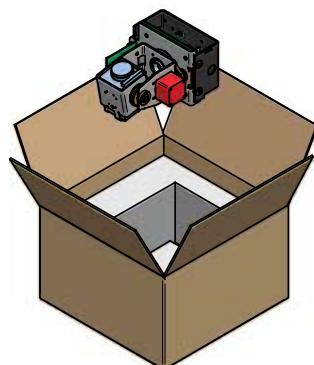
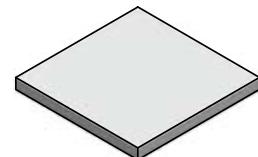
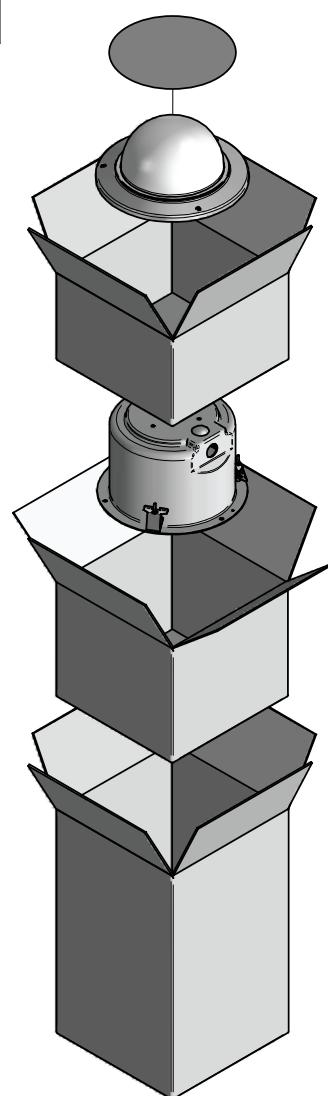
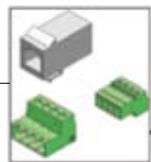


24 VAC  
3.3 ampère  
Alimentazione Totale: 80 watt

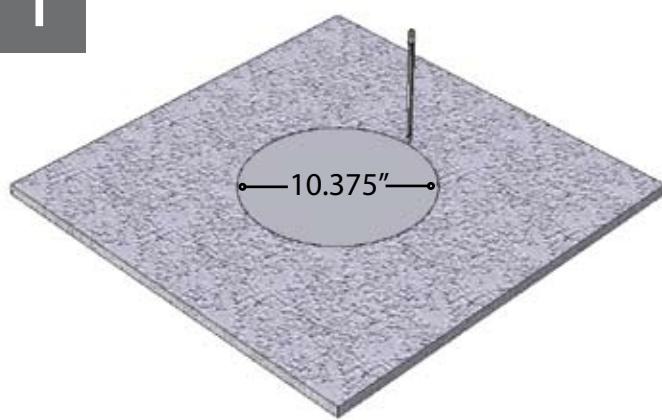
Accessori:      Riscaldatore: 50 Watts/Blower: 2 watt  
Alimentazione Della Macchina fotografica:      28 watt  
Attrezzi Richiesti:      Cacciavite Capo Piano Del 100"  
                            Cacciavite Capo "phillips"

**Nota:** IRM7CN non include accessori

## Contents of Box

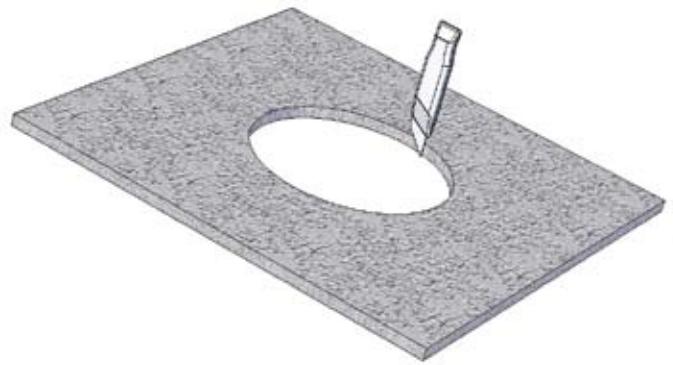


**\*\*\* Pan Tilt boxed separately along with its instructions.**

**1**

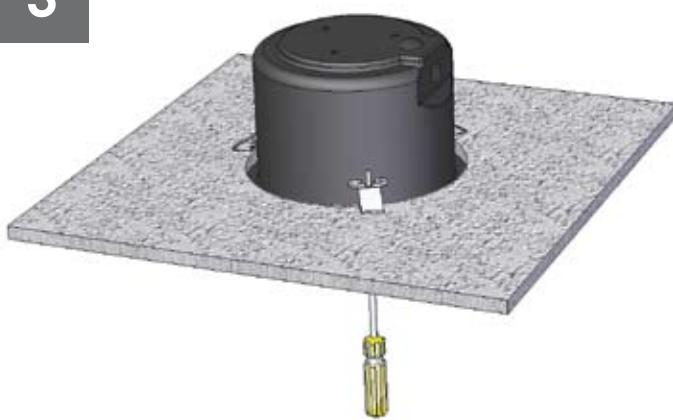
**Using the provided template, mark the ceiling tile for the cutout.**

- Con la plantilla proporcionada, cortar el azulejo del techo para el agujero.
- En utilisant le calibre fourni, marquez la tuile de plafond pour le coupe-circuit.
- Mit der zur Verfügung gestellten Schablone kennzeichnen Sie die Decke Fliese für den Ausschnitt.
- Usando o molde fornecido, marque a telha do teto para o entalhe.
- Usando la mascherina fornita, contrassegni le mattonelle del soffitto per il ritaglio.

**2**

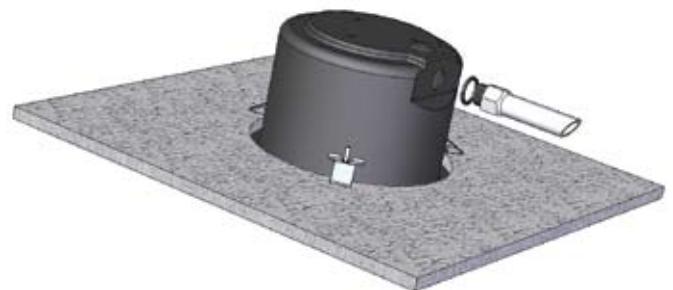
**A box cutter or jigsaw can be used for cutting the circle.**

- Un cortador o un rompecabezas de la caja se puede utilizar para cortar el círculo.
- Un coupeur ou une scie sauteuse de boîte peut être utilisé pour couper le cercle.
- Ein Kastenscherblock oder -tischlerbandsäge können für den Schnitt des Kreises benutzt werden.
- Um cortador ou um jigsaw da caixa podem ser usados cortando o círculo.
- Una taglierina o un jigsaw della scatola può essere utilizzato per il taglio del cerchio.

**3**

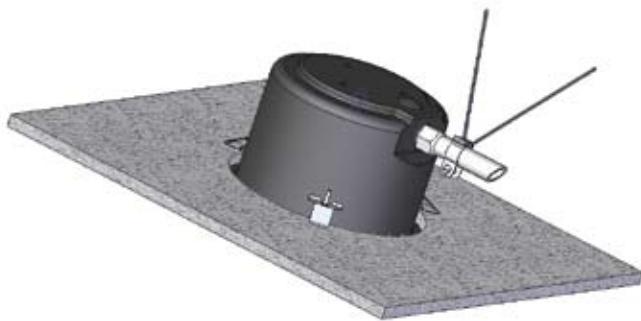
**Place the housing in the tile and secure the outer tabs.**

- Coloque la cubierta en el azulejo y asegure las lengüetas externas.
- Placez le logement dans la tuile et fixez les étiquettes externes.
- Legen Sie das Gehäuse in die Fliese und sichern Sie die äußeren Vorsprünge.
- Coloque a carcaça na telha e fixe as abas exteriores.
- Disponga l'alloggiamento nelle mattonelle ed assicuri le lingue esterne.

**4**

**Connect the flex conduit to the housing.**

- Conecte el conducto de la flexión con la cubierta.
- Reliez le conduit de câble au logement.
- Schließen Sie das Flexrohr an das Gehäuse an.
- Conecte a canalização do cabo flexível à carcaça.
- Collegi il condotto della flessione all'alloggiamento.

**5**

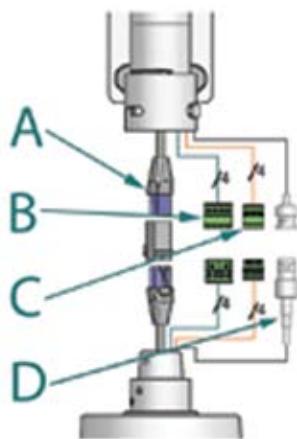
**Add the safety wire to the flex conduit or continue to the next step.**

- Agregue el alambre de seguridad al conducto de la flexión o continúe al paso siguiente.
- Ajoutez le fil de sûreté au conduit de câble ou continuez à la prochaine étape.
- Fügen Sie die Sicherheit Leitung dem Flexrohr hinzu oder fahren Sie zum folgenden Schritt fort.
- Adicione o fio de segurança à canalização do cabo flexível ou continue à etapa seguinte.
- Aggiunga il legare di sicurezza al condotto della flessione o continui al punto seguente.

**6**

**The alternate location to attach the safety wire is on the housing secure tab.**

- La localización alterna para unir el alambre de seguridad está en la lengüeta segura de la cubierta.
- L'endroit alternatif pour attacher le fil de sûreté est sur l'étiquette bloquée de logement.
- Die wechselnde Position, zum der Sicherheit Leitung anzubringen ist auf dem sicheren Vorsprung des Gehäuses.
- A posição alterna para unir o fio de segurança está na aba segura da carcaça.
- La posizione alternata per fissare il legare di sicurezza è sulla linguetta sicura dell'alloggiamento.

**7**

**Make the appropriate male and female connections.**

- Haga las conexiones masculinas y femeninas apropiadas.
- Établissez les rapports masculins et femelles appropriés.
- Stellen Sie die passenden männlichen und weiblichen Beziehungen her.
- Faça as conexões masculinas e fêmeas apropriadas.
- Faccia i collegamenti maschii e femminili adatti.

**A**

RJ45		
24VAC		POWER
1	Camera	Red
2	Camera	Orange
3	Heater/Blower	Yellow
4	Heater/Blower	Green

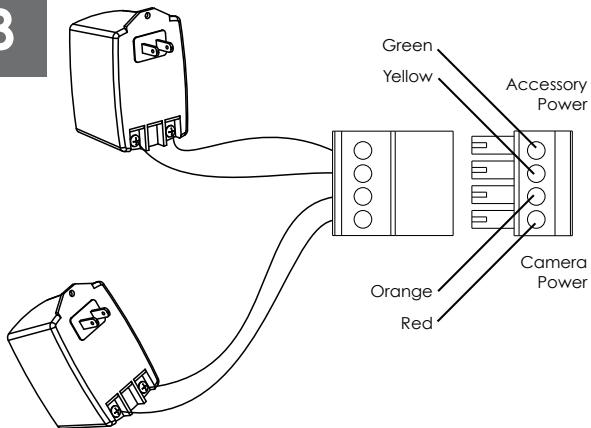
**C**

1/0		
1	GND	Blue
2	GND	Violet
3	Alarm OUT	Gray
4	Alarm IN	White

**D**

BNC		
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8



**Camera = red & orange wires to terminal**  
**Heater/Blower = yellow & green wires to terminal**

- Cámara fotográfica = alambres rojos y anaranjados al terminal Heater/Blower = alambres del amarillo y del verde al terminal
- Appareil-photo = fils rouges et oranges à la borne Heater/Blower = fils de jaune et de vert à la borne
- Kamera = rote u. orange Leitungen zum Anschluß Heater/Blower = Gelb- u. Grünleitungen zum Anschluß
- Câmera = fios vermelhos & alaranjados ao terminal Heater/Blower = fios do amarelo & do verde ao terminal
- Macchina fotografica = legare rossi & arancioni al terminale Heater/Blower = legare di verde & di colore giallo al terminale

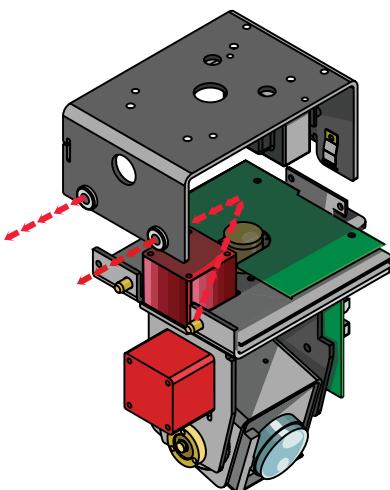
9

Total vA consumed	Wire Gauge								MM <sup>2</sup>
	,5	,75	1,0	1,5	2,5	4	6	10	
22	20	18	16	14	12	10			AWG
5,5	ft	m	400	600	960				
			121	182	292	-	-	-	
10	120	180	300	480	800	1300			
	36,5	54,5	91,4	146	243	396	-	-	
20	89	141	225	358	571	905	1440		
	27,1	43,0	68,6	109	174	275	438		
30	65	90	130	225	350	525	830		
	19,8	27,4	39,6	68,6	106	160	252		
40	44	70	112	179	285	452	720		
	13,4	21,3	34,1	54,6	86,9	138	219		
50	35	56	90	143	228	362	576		
	10,6	17,1	27,4	43,6	69,5	110	175		
60	29	47	75	119	190	301	480		
	9,4	14,3	22,9	36,2	57,9	91,7	146		
70	25	40	64	102	163	258	411		
	8,8	12,2	19,5	31,1	49,7	78,6	125		
80	31	44	55	85	140	215	340		
	7,6	10,3	16,8	25,9	42,7	65,5	103		

**These are recommended maximum distances for 24VAC with a 10% voltage drop.**

- Éstos se recomiendan las distancias máximas para 24VAC con una gota del voltage del 10%.
- Ceux-ci sont recommandés des distances maximum pour 24VAC avec une chute de tension de 10%.
- Diese werden maximale Abstände für 24VAC mit einem 10% Spannungsabfall empfohlen.
- Estes são recomendados distâncias máximas para 24VAC com uma queda de tensão de 10%.
- Questi sono suggeriti distanze massime per 24VAC con una differenza di potenziale di 10%.

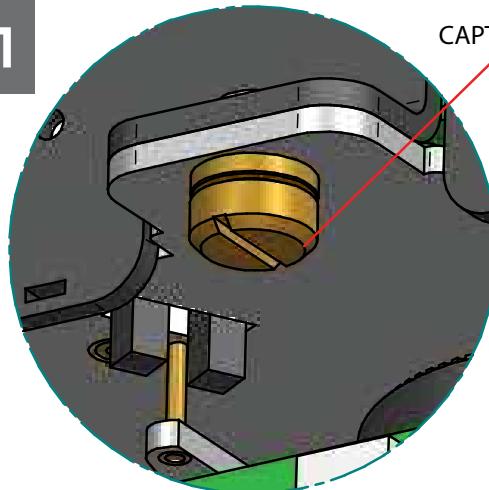
10



**Remove Pan/Tilt from shipping carton.**  
**Install in base bracket in housing.**

- Quite Pan/Tilt del cartón del envío. Instale en soporte bajo en la cubierta.
- Enlevez Pan/Tilt du carton d'expédition. Installez dans la parenthèse basse dans le logement.
- Entfernen Sie Pan/Tilt vom Verschiffenkarton. Bringen Sie in niedrigen Haltewinkel im Gehäuse an.
- Remova Pan/Tilt da caixa do transporte. Instale no suporte baixo na carcaça.
- Rimuova Pan/Tilt dalla scatola di trasporto. Installi in staffa bassa in alloggiamento.

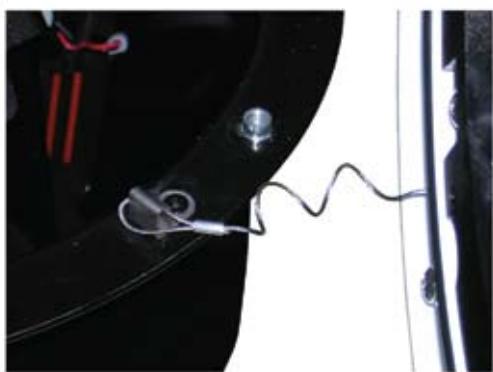
11



**To secure in place, tighten captive screw.**

- Para asegurar en lugar, apriete el tornillo prisionero.
- Pour fixer en place, serrez la vis captive.
- Um im Platz zu sichern, ziehen Sie Sicherheitsschraube fest.
- Para fixar-se no lugar, aperte o parafuso prisioneiro.
- Per fissare sul posto, stringa la vite prigioniera.

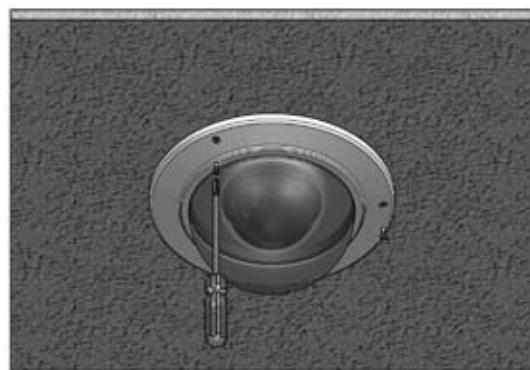
12



**Hook the lanyard from the dome to the housing as shown.**

- Enganche el acollador de la bóveda a la cubierta según lo demostrado.
- Accrochez la lanière du dôme au logement comme montré.
- Spannen Sie die Abzuglinie von der Haube zum Gehäuse an, wie gezeigt.
- Enganche o colhedor da abóbada à carcaça como mostrada.
- Agganci la cordicella dalla cupola all'alloggiamento come indicato.

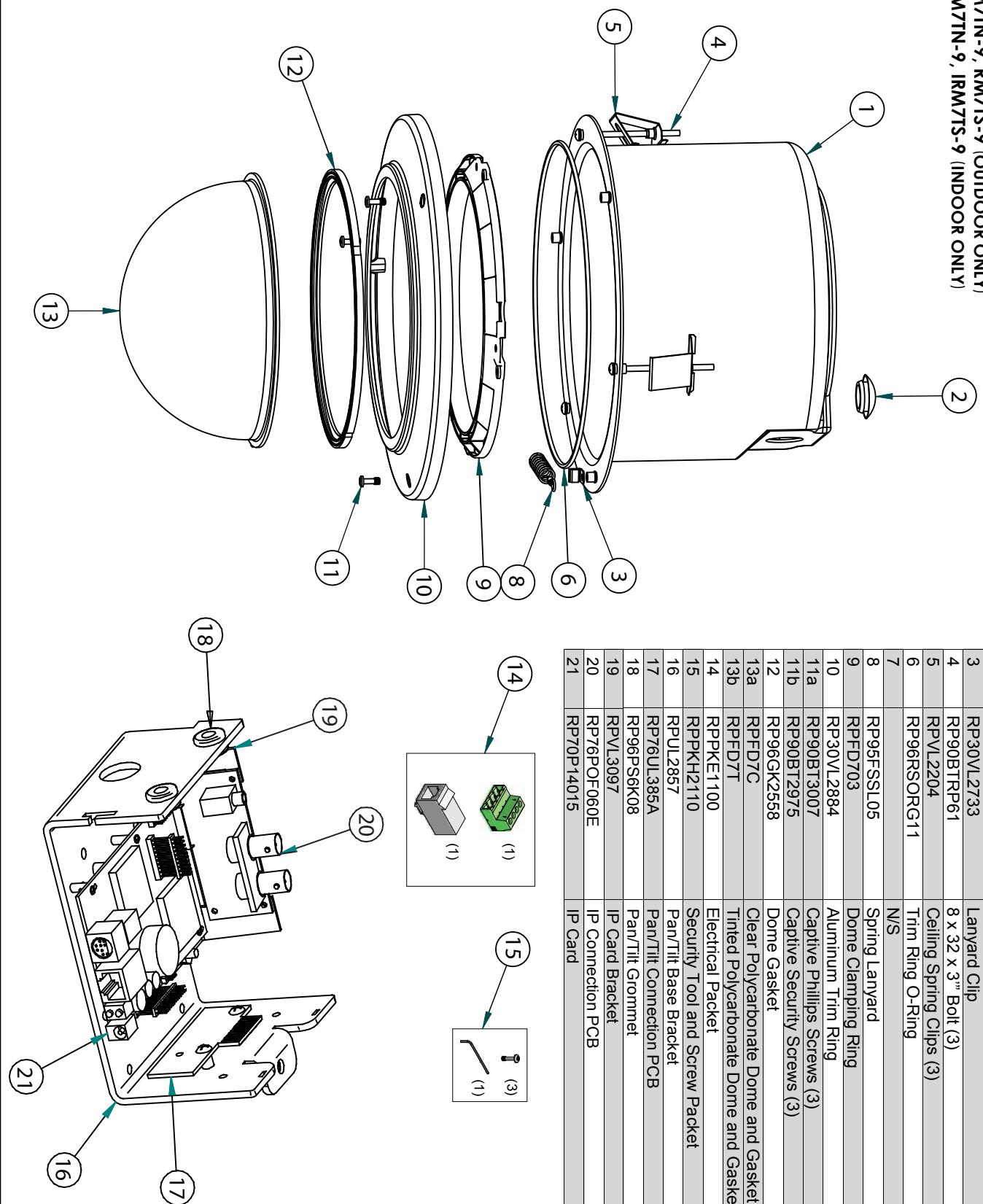
13



**Secure the dome in place (alternate security screws are provided).**

- Asegure la bóveda en lugar (se proporcionan los tornillos alternos de la seguridad).
- Fixez le dôme en place (des vis alternatives de sécurité sont fournies).
- Sichern Sie die Haube im Platz (wechselnde Sicherheit Schrauben werden zur Verfügung gestellt).
- Fixe a abóbada no lugar (os parafusos alternos da segurança são fornecidos).
- Fissi la cupola sul posto (le viti alternate di sicurezza sono fornite).

**RM7TN-9, RM7TS-9 (OUTDOOR ONLY)  
IRM7TN-9, IRM7TS-9 (INDOOR ONLY)**



DESCRIPTION	REPLACEMENT PARTS NUMBER
1 RP30V1.2873	Metal Housing Top
2 RP	1/2" Rubber Conduit Plug
3 RP30V1.2733	Lanyard Clip
4 RP90BTRP61	8 x 32 x 3" Bolt (3)
5 RPVL2204	Ceiling Spring Clips (3)
6 RP96RSORG11	Trim Ring O-Ring
7 N/S	N/S
8 RP95FSSL05	Spring Lanyard
9 RPFD703	Dome Clamping Ring
10 RP30V1.2884	Aluminum Trim Ring
11a RP90BT3007	Captive Phillips Screws (3)
11b RP90BT2975	Captive Security Screws (3)
12 RP96GK2558	Dome Gasket
13a RPFD7C	Clear Polycarbonate Dome and Gasket
13b RPFD7T	Tinted Polycarbonate Dome and Gasket
14 RPPKE1100	Electrical Packet
15 RPPKH2110	Security Tool and Screw Packet
16 RPUI2857	Pan/Tilt Base Bracket
17 RP76UL385A	Pan/Tilt Connection PCB
18 RP96PS6K08	Pan/Tilt Grommet
19 RPVL3097	IP Card Bracket
20 RP76POF060E	IP Connection PCB
21 RP70P14015	IP Card

# Product Registration/Warranty

Thank you for choosing Videolarm. We value your patronage and are solely committed to providing you with only the highest quality products available with unmatched customer service levels that are second-to-none in the security industry.

Should a problem arise, rest assure that Videolarm stands behind its products by offering some of the most impressive warranty plans available: **3 Years** on all Housings, Poles, Power Supplies, and Accessories and **5 Years** on all camera systems (SView, QView, Warriors), and InfraRed Illuminators.



## Register Your Products

Option 1: **Online**

Option 2: **Mail-In**

Take a few moments and validate your purchase with our **Online Product Registration Form** at **[www.videolarm.com/productregistration.jsp](http://www.videolarm.com/productregistration.jsp)** or complete and mail-in the bottom portion of this flyer.

Register your recent Videolarm purchases and benefit from the following:

- Simple and Trouble-Free RMA process
- Added into customer database to receive product updates / news
- Eliminate the need to archive original purchase documents:  
Receipts, Purchase Orders, etc...



Cut at the dotted Line

Place in envelope, affix stamp and mail to: Videolarm ATTN: Warranty  
2525 Park Central Ave.  
Decatur, GA 30035

## Main Contact Info

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_  
Professional Title: \_\_\_\_\_ Company: \_\_\_\_\_  
Address 1: \_\_\_\_\_ Address 2: \_\_\_\_\_  
City: \_\_\_\_\_ State / Province/Country: \_\_\_\_\_  
Zip / Postal Code: \_\_\_\_\_ Phone Number: \_\_\_\_\_ E-mail Address: \_\_\_\_\_

## Product Information

Please Circle One:

Business

Personal

Name & Location of Company / Store where Purchased: \_\_\_\_\_  
(City, State, Country)

Videolarm Product ID \_\_\_\_\_ Product Description \_\_\_\_\_

Serial # \_\_\_\_\_  
(Available only for Camera Systems, IR Illuminators, Wireless Devices)

PO# \_\_\_\_\_